

GENERAL QUOTATION & OPERATIONAL CONDITIONS

ALP GLOBAL TRADING DIŞ TİCARET LTD ŞTİ

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BASIS OF QUOTATION

This quotation is prepared based on the cargo description, HS Code, weight, dimensions, packaging, loading method, routing and other information provided to us. The accuracy and completeness of such information are the responsibility of the customer. Any change or discrepancy may result in a revision of the rates and/or operational conditions.

2

VALIDITY OF RATES

The quotation is valid for the period stated in the quotation or accompanying e-mail. Any subsequent changes in tariffs, surcharges or additional charges imposed by shipping lines, terminals, ports, warehouses, road carriers or other third-party service providers may be charged additionally.

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TRANSIT TIMES

All stated transit, transshipment, vessel departure/arrival and operational times are estimates only and are not guaranteed. ALP TRADINGS shall not be responsible for delays caused by carrier schedule changes, port congestion, border crossings or other circumstances beyond its reasonable control.

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CUSTOMS & GOVERNMENTAL INSPECTIONS

Any X-Ray inspection, physical examination, unloading/reloading, sampling, laboratory analysis or other inspection required by Customs or any competent authority is beyond the control of ALP TRADINGS. Any resulting delays, waiting times and additional operational costs are not included in the quotation.

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HS CODE & CARGO DECLARATION

Operations and quotations are based on the HS Code and cargo information provided by the customer. Any delay, penalty, additional inspection, cost or other consequence arising from incorrect, incomplete or inaccurate declaration shall be for the customer's account and responsibility.

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BORDER & PORT WAITING TIMES

Waiting caused by border congestion, customs procedures, port/terminal congestion, temporary refusal or inability of a port/terminal to accept the vehicle or cargo, operational disruption or extraordinary circumstances is outside the standard quotation. Any resulting truck waiting, terminal, storage or other additional charges shall be charged separately.

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PACKAGING & CARGO HANDLING

Cargo must be packed appropriately for international and multimodal transportation, including possible cross-stuffing/transshipment, change of container or vehicle, unloading, reloading and official inspections during transit. ALP TRADINGS shall not be responsible for loss or damage resulting from insufficient or unsuitable packaging.

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THIRD-PARTY OPERATIONS

Operations performed by ports, terminals, CFS/warehouses, shipping lines, road carriers and other independent service providers remain under the operational responsibility of the respective service provider. Additional costs arising from such operations may be charged to the customer where applicable.

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CHARGES NOT INCLUDED

Unless expressly stated as included in the quotation, demurrage, detention, storage, additional handling, X-Ray, customs examination, laboratory analysis, waiting charges, special equipment and other unforeseen third-party expenses are excluded and shall be charged additionally where incurred.

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BOOKING & FINAL CONFIRMATION

All rates, equipment and space availability are subject to final confirmation at the booking stage. Acceptance of a quotation alone does not constitute a guaranteed carrier booking, equipment allocation or vessel space confirmation.